

Section 5.4.4a - Risk/Case-mix Adjustment Modeling and/or Stratification

Specifications for CG-CAHPS – Provider Communication Composite Measure

Table 5.4.4a.2 Case-Mix Adjustment Model Results – Coefficients for Adult CG-CAHPS – Provider Communication Composite Measure Items

Case Mix Category	In the last 6 months, how often did this provider explain things in a way that was easy to understand?	In the last 6 months, how often did this provider listen carefully to you?	In the last 6 months, how often did this provider show respect for what you had to say?	In the last 6 months, how often did this provider spend enough time with you?
Age				
18-34 years	-0.046*	-0.111*	-0.080*	-0.125*
35-44 years	-0.027*	-0.095*	-0.077*	-0.078*
45-54 years	-0.006	-0.052*	-0.049*	-0.035*
55-64 years	0.011*	-0.024*	-0.029*	-0.014*
65-74 years	0.027*	0.003	-0.004	0.013*
75-85 years (REFERENCE)	0.000	0.000	0.000	0.000
85 years and up	-0.039*	-0.018*	-0.012*	-0.026*
Education				
Some high school or less	-0.052*	0.026*	0.006	0.021*
High school graduate or GED	-0.023*	0.028*	0.010*	0.023*
Some college or 2-year degree	-0.010*	0.013*	0.003	0.014*
4-year college graduate	-0.011*	0.008*	0.002	0.009*
More than 4-year college degree (REFERENCE)	0.000	0.000	0.000	0.000
General Health Status	-0.034*	-0.034*	-0.029*	-0.035*
Mental Health Status	-0.054*	-0.054*	-0.040*	-0.060*

Note: *Coefficients are statistically significant at p<0.05.